



Re: Renovation Systems, Inc.

My staff and I are impressed with Renovation Systems' new online technology. The ability to schedule service requests, carpet cleans and flooring installs, view account history and track invoices online streamlines the process for our maintenance staffs. The new process will save us time and money!

Not only does Renovation Systems offer top-notch service, they have proven to be a leader and set the standard in the floor covering industry. Their exceptional service should be a standard in the multi-housing market!

Sincerely,

A handwritten signature in black ink, appearing to read "Scott Fleming".

Scott Fleming
Regional Property Manager
Lincoln Property Company